

Phone and Technology Assistance

Lifeline Telephone Assistance

Lifeline provides free or low-cost phone services for households with low income. You may choose either of the following: Lifeline landline service OR wireless service and a free cell phone. **Only one participant allowed per household.**

- **Eligibility** – you may be eligible if you receive any of these benefits:
 - SNAP
 - MassHealth (Medicaid)
 - Supplemental Security Income (SSI)
 - Federal Housing/Section 8 Assistance
 - Veteran's Pension
 - Survivor's Pension
 - OR your total household income is at or below 135% of the poverty guidelines (For current guidelines see: <https://www.lifelinesupport.org/do-i-qualify/>)
 - You must also have a valid U.S. postal address.
 - One participant per household.
- **Benefits** – you may choose wireless service and a free cell phone OR landline service
 - **Wireless Service (Cell Phone) Programs:** contact individual programs below to learn about plan details. Apply online through the company of your choice.
 - **SafeLink Wireless**
1-800-723-3546
safelinkwireless.com
 - **Assurance Wireless**
1-888-321-4880
assurancewireless.com/
 - **Stand-Up Wireless**
1-800-544-4441
standupwireless.com
 - **TruConnect**
1-800-430-0443
truconnect.com/lifeline
 - **Landline Service:** In Massachusetts the Lifeline Landline service program is offered through Verizon, Richmond Telephone, and The Granby Telephone. You can apply for the program at: lifelinesupport.org/ or by mailing in the application below.

Once approved by Lifeline you can contact the phone company to select a service.

- **Application for Massachusetts Residents:** usac.org/wp-content/uploads/lifeline/documents/forms/LI_Application_NVstates.pdf
- **More Information:** lifelinesupport.org/get-started/

Internet Service: Tech Goes Home

techgoeshome.org/

617-398-7831

The TGH Community Program offers digital skills computer classes for adults led by certified instructors. Classes are held at community partner agencies and each participant who completes a TGH course earns a Chromebook and 12 months of internet service. See current course listings at: techgoeshome.org/courses